

# platform<sup>one</sup>

## BUSINESS CHANGE MANAGERS

**Location:** West Midlands/East Midlands (flexible base with travel required)  
**Salary:** £56,250 - £62,500 pa (depending on skills and experience)  
**Contract:** Permanent  
**Hours:** Full Time

### THE ROLE

With over 1,200 colleagues and 45,000 homes, Platform Housing Group works to deliver quality homes and customer services that bring tangible differences to local homes and lives.

The Group is just about to launch it's most significant and transformational programme to date – Platform ONE. This will see the introduction of a group-wide fully integrated ICT system (ERP) which will improve and modernise our processes and systems.

A programme team is being set up to deliver Platform ONE and we are looking for four Business Change Managers (BCM) to help deliver this. Each BCM will take the lead in one of four areas of the business: Asset Management, Finance, Customer Experience or Housing Operations and will also be responsible for the wider change management. The BCMs will be the main decision-makers for the programme. We therefore require applicants who are respected by their business peers and who have sufficient seniority, empowerment and credibility to make decisions on behalf of the business.

### KEY SKILLS/EXPERIENCES REQUIRED:

- Solution focused
- Commercially aware
- Effective relationship management
- Decision making
- Project management and business analysis
- Business/User Acceptance Testing
- Passion for change via technology-led solutions
- Team management
- Previous experience of leading change initiatives

If you would like to be part of this exciting programme, please submit your CV with a covering letter stating which role you are interested in and why you are suitable for it to Kat Willoughby, HR Administrator, at [Katherine.Willoughby@waterloo.org.uk](mailto:Katherine.Willoughby@waterloo.org.uk)

**Closing Date:** 18 February 2019 (12 noon)  
**Assessment Date:** 1 March 2019  
**Interview Date:** 6/7 March 2019

For more information or an informal discussion about this role, please contact:



Helen Lomas, Assistant Technology Director (Solution Delivery) on 01629 761559.

Please be advised, we will not contact unsuccessful applicants. If you do not hear from us within 14 days of the vacancy closing, your application has been unsuccessful on this occasion.

No agencies please.